

3. Submitting repeat contacts which have been addressed, essentially about the same issues, with additions/variations which the complainant insists make these 'new'.
4. Refusing to accept the decision; repeatedly arguing points with no new evidence.”

The issue I have with the above is yes I have sent letters and complaints but we do not get any replies to these or if we do get a reply it does not cover what we have asked.

The last time I wrote was I believe 05/12/2018 with no reply, so I sent a few follow up emails in 2019 asking if there was any update which I never got a reply back, which since then I have just given up due to the fact I know I will not get a reply, I do not feel my letters are Vexatious and Unreasonable I am asking questions I would like replies to, I do not just sit here each day spending all my time writing to Enfield Council when I know I will not get a reply. The only reason I wrote in 2018 was after the court case and that was to address things within the court order, which Enfield Council failed to comply with.

The other letter I sent was for a DSAR this was sent on 25/11/2018 which I did not really get what I asked for on the 16/02/2019, there was some issues with some of the files that Enfield Council had uploaded, I could not get and sent an email over which was corrected so I could download the files, but once I opened them most of the data was for 1997, I did write back asking why everything was missing and once again got no reply regarding all the missing data.

In fact I am in the process of drawing up a new DSAR in the hope this time I will get the data I am asking for which so far Enfield Council has failed to do, should this be addressed to yourself?.

In fact from 2015 most of my letters or emails have in fact gone without a reply and this can be proven. It seems very strange this letter has been written and I wonder if it is only due to the court action Enfield Council wants to take regarding my son.

I can not understand your point regarding the “volume of letters becomes reasonable” as I have not sent that many emails as I know in fact I will hardly ever get a reply, it is for that reason I do not take my time in writing to you in order to try and address issues as it seems Enfield Council is unwilling to try and address anything.